



Home Health CERT Results

2012



Disclaimer

- National Government Services, Inc. has produced this material as an informational reference for providers furnishing services in our contract jurisdiction. National Government Services employees, agents, and staff make no representation, warranty, or guarantee that this compilation of Medicare information is error-free and will bear no responsibility or liability for the results or consequences of the use of this material. Although every reasonable effort has been made to assure the accuracy of the information within these pages at the time of publication, the Medicare Program is constantly changing, and it is the responsibility of each provider to remain abreast of the Medicare Program requirements. Any regulations, policies and/or guidelines cited in this publication are subject to change without further notice. Current Medicare regulations can be found on the Centers for Medicare & Medicaid Services (CMS) Web site at <http://www.cms.gov>.



Acronyms

Acronym	Term
CMS	Centers for Medicare & Medicaid Services
CPT	Current procedural terminology
DME	Durable medical equipment
DNF	Do not forward
FISS	Fiscal Intermediary Standard System
FAQ	Frequently asked questions
HCPCS	Healthcare Common Procedure Coding System
HICN	Health Insurance Claim Number
HIPAA	Health Insurance Portability and Accountability Act
RC	Reason code



California Workload

- 142 claims reviewed
- 17 claims denied
- 12% claim error rate

- \$445,515 reviewed
- \$30,164 denied
- 6.8% payment error rate



California Workload

- 8 claims RC 21-insufficient information submitted
- 5 claims RC 31-incorrectly coded
- 3 claims RC 21 & 31
- 1 claim RC 25 not medically necessary



5

National Government Services, Inc.

Wisconsin Workload

- 199 claims reviewed
- 15 claims denied
- 7.5% claim error rate

- \$590,833 reviewed
- \$25,964 denied
- 4.4% payment error rate



6

National Government Services, Inc.

Wisconsin Workload

- 5 claims RC 31-Incorrectly coded
- 5 claims RC 21-Insufficient documentation
- 3 claims RC 21 & 31
- 2 claims RC 25-Not medically necessary