



Medical Review and CERT Data

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Agenda

- Medical Review Audits and Findings
 - CA workload
 - WI workload
- CERT Findings



3

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CA Workload Medical Review Data FY10 Q3 (July-Sept 2010)

- Hospice
 - Claims reviewed: 2,934
 - Lines reviewed: 35,042
 - Claims denied: 682
 - Lines denied: 7476
 - Reimbursement Amount
 - Reviewed: 4,976,924.73
 - Denied: 1,209,295.14
 - Payment Error Rate: 24%



4

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CA Workload Medical Review Data FY10 Q3 (July-Sept 2010)

Denial Code	Reason	# of lines	% of denials
55H1L	Terminal Prognosis	5083	68 %
56900	Records not received	1353	18 %
55H1F	Election statement not valid or untimely	512	7 %
55H1N	CHC not reasonable and necessary pay at routine level	198	3 %



5

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WI Workload Medical Review Data FY10 Q3 (July-Sept 2010)

- Hospice
 - Claims reviewed: 2,522
 - Lines reviewed: 50,207
 - Claims denied: 556
 - Lines denied: 10,612
 - Reimbursement Amount
 - Reviewed: 2,348,475.18
 - Denied: 1,826,866.83
 - Payment Error Rate: 22%



6

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WI Workload Medical Review Data FY10 Q3 (July-Sept 2010)

Denial Code	Reason	# of lines	% of denials
55H1L	Terminal Prognosis	7,452	70 %
56900	Records not received	1630	15 %
55H1F	Election statement not valid or untimely	462	4 %
55H1B	Untimely physician certification statement	373	4 %



CA Workload Medical Review Data FY11 Q1 (Oct-Dec 2010)

- Hospice
 - Claims reviewed: 1,984
 - Lines reviewed: 26,177
 - Claims denied: 519
 - Lines denied: 5913
 - Reimbursement Amount
 - Reviewed: 3,535,020.74
 - Denied: 878,127.74
 - Payment Error Rate: 25%



CA Workload Medical Review Data FY11 Q1 (Oct-Dec 2010)

Denial Code	Reason	# of lines	% of denials
55H1L	Terminal Prognosis	3878	66 %
56900	Records not received	1153	20 %
55H1Q		347	6 %



9

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WI Workload Medical Review Data FY11 Q1 (Oct-Dec 2010)

- Hospice
 - Claims reviewed: 2,769
 - Lines reviewed: 62,278
 - Claims denied: 679
 - Lines denied: 14,880
 - Reimbursement Amount
 - Reviewed: 2,230,297.70
 - Denied: 494,924.34
 - Payment Error Rate: 22%



10

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WI Workload Medical Review Data FY11 Q1 (Oct-Dec 2010)

Denial Code	Reason	# of lines	% of denials
55H1L	Terminal Prognosis	9502	64 %
56900	Records not received	3482	23 %
55H1F	Election statement not valid or untimely	942	6 %
55H1B	Untimely physician certification statement	448	3 %



Comprehensive Error Rate Testing Program (CERT)

- Not available



Thank You!

