

Jurisdiction C Transition Dates to Remember

Attention: All Suppliers Submitting Claims for Virginia and West Virginia Beneficiaries

Effective June 1, 2007, CIGNA Government Services, LLC will administer the Durable Medical Equipment Medicare Administrative Contract (DME MAC) for the Jurisdiction C DME MAC. The Jurisdiction C DME MAC will consist of the current Region C states as well as Virginia and West Virginia. Claims for beneficiaries that reside in Virginia and West Virginia will be transitioning from National Government Services, the Jurisdiction B DME MAC.

Voluntary Refunds:

Suppliers who submit claims for beneficiaries residing in Virginia and West Virginia must begin submitting all Virginia and West Virginia voluntary refunds to CIGNA Government Services, LLC on or after **May 21, 2007**. Suppliers must submit all Virginia and West Virginia voluntary refunds on or after May 21, 2007 to the following address:

CIGNA Government Services, LLC
Jurisdiction C DME MAC
P.O. Box 30629
New York, NY 10087-0629

Demand Letters/Refund Requests:

During and after the transition, if a supplier receives a refund request from Jurisdiction B or Jurisdiction C, suppliers need to respond to the Jurisdiction who originally submitted the refund request letter. This applies to Virginia and West Virginia claims. For example, if a supplier receives a refund demand letter from National Government Services on June 5, 2007 for a Virginia or West Virginia beneficiary, the supplier must respond to National Government Services.

Written Inquiries, Appeal Requests, Paper Claims:

Suppliers who submit claims for beneficiaries residing in Virginia and West Virginia must also begin submitting Virginia and West Virginia written inquiries, appeal requests

and paper claims on or after **May 25, 2007** to CIGNA Government Services, LLC. Suppliers must submit written inquiries, appeal requests and paper claims to the appropriate address indicated below on or after May 25, 2007:

Written Inquiries

CIGNA Government Services, LLC
P.O. Box 20010
Nashville, TN 37202

Appeals – Redetermination Requests

CIGNA Government Services, LLC
P.O. Box 20009
Nashville, TN 37202

Paper Claim Submission

CIGNA Government Services, LLC
P.O. Box 20010
Nashville, TN 37202

Note: The transition dates indicated above in bold apply to the **date of receipt** for paper claims, appeal requests, written inquiries and voluntary refunds.